



LifeSize Passport FAQs

1. Will passport be manageable by Control?
 - a. Yes, Passport will be manageable by Control through an update to Control that will be released soon.

2. Skype:
 - a. How do I place a call from Passport to a telephone using Skype?
 - i. In order to place a call to a telephone using Skype, your Skype account must have a Skype subscription or Skype Credits.

 - ii. You can place a call by dialing the '+' symbol followed by the country code and phone number you are trying to reach. For example to place a call to the U.S. you would dial: +15129876543

 - b. How do I place a call from Passport to another Skype user.
 - i. To place a call from Passport to a Skype user, you must be logged into Skype on your Passport. To place a call you can either select the person you would like to contact from your Skype Contact List that is automatically imported into the Passport directory, or you can dial 'skype:username' where the *username* is the SkypeID of the person you are calling

 - c. Can I place video calls to other Skype users?
 - i. Skype calling is audio only

 - d. Can I see the status of my Skype contacts?
 - i. Your Skype contacts are automatically imported into the Passport directory, however no status is shown for Skype contacts.

 - e. Can I use the same Skype login for both my computer and for Passport?
 - i. Yes, you can use the same Skype login for both your computer and for Passport. When you receive an incoming call, both your Passport and your computer will ring, and you can answer the call on either device.

3. Can I host a 3-way call on Passport?
 - a. No, Passport is a point to point product only. However, you may participate in a multipoint call that is hosted on a bridge or an endpoint with an embedded bridge.

4. Can I do data sharing (H.239/SIP dual video) on Passport?
 - a. Data sharing on Express, Team, and Room supports both transmit and receive, however, data sharing on Passport is limited to receive only. To transmit data you can use an out of band method such as e-mail or web collaboration.



5. When receiving a presentation (H.239/SIP dual video) can I also view the Far End video?
 - a. Data sharing on Express, Team, and Room allows you to receive and view both the far end video and the far end data at the same time. However, on Passport, you can only view one at a time, either the far end video or the far end data. The user on Passport has the ability to toggle back and forth between the video and the data, but cannot view both at the same time. You can hear the far end audio, in both cases.

6. Does Passport have digital zoom capabilities if I use the Focus camera?
 - a. LifeSize Passport does not have digital zoom capabilities. This feature is available on our Express, Team, and Room systems.

7. Can I use LifeSize Phone with Passport?
 - a. LifeSize Phone cannot be connected to Passport. LifeSize Phone is a supported accessory on our Express, Team, and Room systems.

8. Can Passport be used in a personal office?
 - a. LifeSize Passport is optimized for use in a personal office. Passport is ultra quiet allowing it to be placed on a user's desk. Passport was designed for use with either a dedicated display or a display that is shared with a computer. In a shared display, the built in ringer notifies the user of an incoming call. For home offices, Passport carries FCC Class B certification when used with the Focus camera.